

Notice of Potential Refunds to Purchasers of Guitar Hero Live

Activision is offering a voluntary refund program for customers who bought the Guitar Hero Live gaming system **on or after December 1, 2017**, in the United States. Customers may qualify for a refund if:

1. They purchased Guitar Hero Live in the United States during the period starting December 1, 2017 and ending on January 1, 2019;
2. They submit a completed Claim Form by the deadline of May 1, 2019; **and**
3. Their purchase of Guitar Hero Live since December 2017 can be confirmed by Activision.

Customers with a receipt: Submitting a purchase receipt with the Claim Form is the surest way to receive a full refund (up to MSRP).

Customers with a credit card statement: Customers without a receipt may submit a Claim Form with a credit card statement hiding or removing all information except their name, the date of purchase, name of store, and charge associated with purchase of Guitar Hero Live.

Customers without a receipt or credit card statement: Customers without a receipt or credit card statement may still submit a completed Claim Form, and Activision will attempt to verify eligibility.

OTHER INFORMATION: Customers found eligible for a refund will receive a prepaid Visa (or similar) card 8-12 weeks after the close of the claim period by the deadline of May 1, 2019. Refund amounts will vary based on purchase price and whether a purchase can be confirmed. Refunds may not exceed MSRP. Activision has the sole discretion to deny or approve claims.

If you have questions, please contact Activision at support.activision.com.

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Complete and Sign this Form and
Return No Later Than May 1, 2019

CLAIM FORM

Please complete this Claim Form to request a potential refund for purchases of Guitar Hero Live made in the United States between December 1, 2017 and January 1, 2019. All fields below must be completed. Completed Claim Forms must be received at the address above, no later than May 1, 2019. Activision has the sole discretion to deny or approve claims. If you have questions about this Claim Form, please contact Activision at support.activision.com.

All Fields Must be Completed

Name: _____ E-Mail Address: _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

Gamertag or Online ID: _____

(Your Gamertag or Online ID can be found in your online player profile. If you cannot find your Gamertag or Online ID, follow the recovery instructions for your online platform.)

I purchased Guitar Hero Live in the United States between December 1, 2017 and January 1, 2019.

Yes No

I understand that: (1) providing a purchase receipt is the surest way for Activision to verify my eligibility for a potential full refund; (2) If I do not have a purchase receipt, a credit card statement hiding or removing all information except my name, the date, name of store, and charge associated with my purchase of Guitar Hero Live may be submitted; and (3) If I do not have a purchase receipt or credit card statement, Activision will attempt to determine my eligibility based solely on the information on my Claim Form.

Yes No

By signing this Claim Form, I affirm that the information above is true and accurate to the best of my knowledge.

Signature: _____

Name: _____ Date: _____

REMINDER: If you have a purchase receipt, attach it to this Claim Form. If you have a credit card statement, hide or remove all information other than your name, the date of purchase, name of store, and charge associated with your purchase of Guitar Hero Live, and attach it to this Claim Form.